- 1. I am the Administrative Director of Continental Dental Laboratory ("Continental Dental") and have held this position for the last twelve years. Unless otherwise stated, I have personal and firsthand knowledge of the facts set forth in this declaration, and I could and would testify competently to such facts if called as a witness.
- 2. I understand that Keating Dental Arts, Inc. contends that Continental Dental's prescription forms refer to "BRUXZIR" as a generic term for a type of crown. This is incorrect. The word "BRUXZIR" under the "All Ceramic" heading on the prescription form refers to a specific brand of crown, i.e., BruxZir brand full contour zirconia crowns. As I understand the term, "BruxZir" does not refer to a type of crown, or to zirconia crowns in general, but rather to a particular brand of full contour zirconia crown available only from Glidewell and other dental laboratories authorized by Glidewell to offer genuine BruxZir brand product.
- 3. My understanding concerning the source-identification function of the BruxZir mark is reinforced and reflected by the fact that on the portion of Continental Dental's company website identifying "Featured Products," we place the ® symbol next to the bold and all-caps BRUXZIR mark at the top of the subsection that discusses BruxZir brand crowns and bridges, to indicate that the term is a registered trademark.

America that the foregoing is true and correct, and that this declaration was executed on November 30, 2012, at Phoenix, Arizona.

Kareen Chamberlain

Glidewell Laboratories v. Keating Dental Arts, Inc. United States District Court, Central, Case No. SACV11-01309-DOC (ANx)

CERTIFICATE OF SERVICE

I hereby certify that on December 3, 2012, I electronically filed the document described as **DECLARATION OF KAREEN CHAMBERLAIN IN SUPPORT OF JAMES R. GLIDEWELL DENTAL CERAMICS, INC.'S MOTIONS FOR SUMMARY JUDGMENT** with the Clerk of the Court using the CM/ECF
System which will send notification of such filing to the following:

David G. Jankowski Jeffrey L. Van Hoosear Lynda J Zadra-Symes Knobbe Martens Olson and Bear LLP 2040 Main Street, 14th Floor Irvine, CA 92614 Attorneys for Defendant Keating Dental Arts, Inc. Tel: (949) 760-0404 Fax: (949) 760-9502

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Dated: December 3, 2012

SNELL & WILMER L.L.P.

By: s/Philip J. Graves
Philip J. Graves
Greer N. Shaw

Attorneys for Plaintiff James R. Glidewell Dental Ceramics, Inc. dba GLIDEWELL LABORATORIES

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Certificate of Service SACV11-01309-DOC (ANx)